



Midwest Street Medicine Notice of Privacy Practices

Direct any questions or concerns to
Phone: 605-250-1000
Email: info@midweststreetmedicine.org

Effective Date: 17Feb 2026

This notice explains how your health information may be used and shared, and how you can access your information. Please ask us if you have questions.

How We Use and Share Your Information

We may use and share your health information to:

- Provide your medical care and coordinate services
- Bill Medicaid or other payers for covered services
- Run and improve our programs (quality improvement, training, operations)
- Refer you to other healthcare providers, pharmacies, labs, hospitals, shelters, and social service agencies involved in your care
- Meet legal and public health reporting requirements. We only share the minimum information needed and follow the law when sharing your information.

Extra Privacy for Substance Use Disorder (SUD) Services

If you receive substance use disorder (SUD) services from Midwest Street Medicine, **federal law (42 CFR Part 2)** provides extra privacy protections for your SUD records.

This means:

- Your SUD information is protected more strictly than most health information
- We will not share your SUD records for non-treatment purposes without your permission, unless required by law
- You can revoke your permission to share SUD information at any time in writing

Your Rights

You have the right to:

- Get a copy of your medical records
- Ask us to correct your records
- Ask for limits on how your information is shared
- Request confidential communication (for example, ask us to call a different number)
- Get a list of certain times we shared your information
- Get a paper copy of this notice at any time
- File a complaint if you believe your privacy rights were violated (you will not be penalized)

Our Responsibilities

Midwest Street Medicine is required by law to:

- Keep your health information private
- Follow the terms of this notice
- Tell you if there is a breach of your unsecured health information
- Give you a copy of this notice

We will not use or share your information in ways not described here unless you tell us we can in writing.

Changes to This Notice

We may change this notice from time to time. The current version will always be available from Midwest Street Medicine. The effective date is listed at the top of this page.

Questions or Concerns

Midwest Street Medicine - Privacy Officer

Phone: 605-250-1000

Email: Chelsea@midweststreetmedicine.org

If you believe your privacy rights have been violated, you may also file a complaint with the U.S. Department of Health and Human Services. We will not retaliate against you for filing a complaint.

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